

COVID-19 Responses for the Survey of Household Finances and Living Conditions(HLFC)

I. Overview and the 2020 HLFC Survey

- The Household Finance and Living Conditions (HFLC) survey depicts the national household economics including income, assets, liabilities, etc., by collecting data from around 20,000 households across the nation using the **face-to-face interview method**
- **Its 2020 survey, completed in April amid the surge of COVID-19**, accomplished a completion rate* of 87% which appeared to be similar to last year's survey completion rate

* Survey completion rate: number of households responding to the survey / number of target sample households

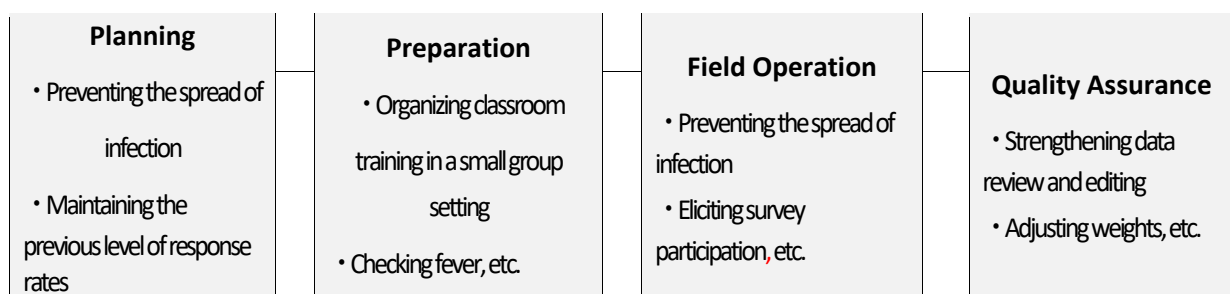
II. Main Strategies

- **A successful conclusion of the survey** (in terms of its response rate and its quality) under a **crisis situation**
- **The strict administration of safety rules to protect interviewers and respondents and to help prevent the spread of infection**

III. Key Actions

- **Enhancing communications with RSOs to reflect the local circumstances and survey conditions**
 - Monitoring the development of regional situations, deliberating and adopting the requests from the RSOs, etc.
- **Using the mixed-mode survey according to the preferences of households**
(Existing) f2f survey → (in 2020) f2f + self-administered + internet + telephone, etc.

IV. Strategies by Process



V. Efforts to Maintain the Response Rate and Data Quality Under COVID-19

- **Minimizing the necessity of having to train in a group setting for interviewers, and switching from classroom to virtual training** in order to protect interviewers and to prevent the spread of COVID-19
- **Providing facial masks and portable hand sanitizers to the entire crew of interviewers, and checking daily their physical conditions for fever, cough, etc.** to protect interviewers and to **reassure participating households that all is safe.** No known cases of COVID-19 were reported from the surveys
- **Flexibly using non-face-to-face surveys in response to the regional COVID-19 situations** despite the standard practice of conducting face-to-face surveys. In the **Daegu and Gyeongbuk regions in particular, a complete transition to a non-face-to-face survey, and the accompanying solicitation schemes,** were implemented

Non-face-to-face surveys include telephone and internet surveys as well as self-administered surveys. The self-administered survey refers to the mode in which interviewers deliver questionnaires to target households and collect the completed questionnaires after each household prepares responses to the questionnaire on their own

- In association with **the extended use of non-face-to-face modes,** and the smooth operation thereof, the **“instructions for participating households for administering a questionnaire” was distributed as well**