

Results of the Service Industry Surveys in 2011 (Wholesale and Retail Trade Survey, Service Industry Survey, and Professional, Scientific and Technical Service Industry Survey)

- As of the end of 2011, the number of establishments in the service sector (11 industry sections) was 2,487 thousand establishments, which rose by 3.4 percent or 83 thousand establishments from the previous year. The number of workers grew by 3.1 percent or 282 thousand persons to 9,382 thousand persons. The annual sales increased by 8.3 percent or 107 trillion won to 1,395.9 trillion won.
- The number of establishments went up by 23.4 percent from 2001. The number of workers grew by 44.7 percent from 2001. The annual sales increased by 128.6 percent from 2001.

< Number of establishments, workers and annual sales by industry >

(Unit: thousand establishments, thousand persons, trillion won, %)

11 industry sections	Number of establishments					Number of workers					Annual sales				
	2001	2005	2010	2011	Percent change 2011/2010	2001	2005	2010	2011	Percent change 2011/2010	2001	2005	2010	2011	Percent change 2011/2010
Total	2,015	2,148	2,404	2,487	3.4	6,482	7,396	9,100	9,382	3.1	610.7	772.4	1,288.9	1,395.9	8.3
Wholesale and retail trade	835	828	877	904	3.1	2,316	2,370	2,618	2,680	2.4	420.3	497.9	819.8	906.2	10.5
Accommodation and food service activities	540	575	635	655	3.3	1,469	1,586	1,766	1,840	4.2	40.9	53.3	77.7	84.1	8.2
Information and communications	16	17	21	25	17.3	238	271	363	374	3.0	31.2	39.3	68.5	73.1	6.8
Real estate activities and renting and leasing	85	106	126	129	2.7	330	386	441	451	2.3	23.4	35.1	64.3	59.1	-8.2
Professional, scientific and technical activities	46	56	64	69	7.9	284	365	493	509	3.3	18.1	27.0	53.0	54.6	3.1
Business facilities management and business support services	18	26	36	41	13.0	262	474	789	810	2.7	8.5	21.4	36.4	37.8	3.8
Education (excluding public education)	94	115	144	148	2.9	368	439	523	521	-0.5	10.5	14.2	22.9	23.8	3.8
Human health and social work activities	58	71	107	113	5.8	477	633	1,085	1,136	4.7	24.5	36.0	69.6	76.0	9.3
Arts, sports and recreation related services	81	93	103	104	0.6	215	283	323	335	3.6	14.0	20.6	34.2	34.9	1.8
Membership organizations, repair and other personal services	238	257	286	293	2.2	479	535	630	655	4.1	14.0	20.4	28.0	30.0	7.0
Sewerage, waste management, materials recovery and remediation activities	4	4	5	6	9.4	44	54	69	71	2.5	5.1	7.0	14.5	16.3	12.8

- In spite of overall economic slowdown, the proportion of annual sales in 'Wholesale and retail trade' recorded an increase due to the favorable trend in chemicals, refined petroleum products, iron and steel, and motor vehicles.
- The proportion of annual sales in 'Professional, scientific and technical activities' and 'Human health and social work activities' showed a downward trend compared to the previous year due to the increase in the proportion of annual sales in 'Wholesale and retail trade'. In the long term, the proportion of annual sales in 'Professional, scientific and technical activities' and 'Human health and social work activities' showed an upward trend.
- Wholesale and retail trade : 68.8% in 2001 → 64.5% in 2005 → 63.6% in 2010 → 64.9% in 2011
 - Professional, scientific and technical activities : 3.0% in 2001 → 3.5% in 2005 → 4.1% in 2010 → 3.9% in 2011
 - Human health and social work activities : 4.0% in 2001 → 4.7% in 2005 → 5.4% in 2010 → 5.4% in 2011

< Proportion of establishments, workers and annual sales by industry >

(Unit: %)

11 industry sections	Proportion of establishments				Proportion of workers				Proportion of annual sales			
	2001	2005	2010	2011	2001	2005	2010	2011	2001	2005	2010	2011
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Wholesale and retail trade	41.4	38.5	36.5	36.3	35.7	32.0	28.8	28.6	68.8	64.5	63.6	64.9
Accommodation and food service activities	26.8	26.7	26.4	26.4	22.7	21.4	19.4	19.6	6.7	6.9	6.0	6.0
Information and communications	0.8	0.8	0.9	1.0	3.7	3.7	4.0	4.0	5.1	5.1	5.3	5.2
Real estate activities and renting and leasing	4.2	4.9	5.2	5.2	5.1	5.2	4.8	4.8	3.8	4.6	5.0	4.2
P Professional, scientific and technical activities	2.3	2.6	2.7	2.8	4.4	4.9	5.4	5.4	3.0	3.5	4.1	3.9
Business facilities management and business support services	0.9	1.2	1.5	1.6	4.0	6.4	8.7	8.6	1.4	2.8	2.8	2.7
Education (excluding public education)	4.6	5.4	6.0	6.0	5.7	5.9	5.8	5.5	1.7	1.8	1.8	1.7
Human health and social work activities	2.9	3.3	4.5	4.6	7.4	8.6	11.9	12.1	4.0	4.7	5.4	5.4
Arts, sports and recreation related services	4.0	4.3	4.3	4.2	3.3	3.8	3.5	3.6	2.3	2.7	2.7	2.5
Membership organizations, repair and other personal services	11.8	12.0	11.9	11.8	7.4	7.2	6.9	7.0	2.3	2.6	2.2	2.1
Sewerage, waste management, materials recovery and remediation activities	0.2	0.2	0.2	0.2	0.7	0.7	0.8	0.8	0.8	0.9	1.1	1.2