

Results of Service Industry Surveys in 2013

- The number of establishments in the service sector (11 industry sections) was 2,625 thousand establishments in 2013, which rose by 1.8 percent (or 47 thousand establishments) from 2012. The number of workers was 10,232 thousand persons in 2013, which grew by 4.7 percent (or 460 thousand persons) from 2012.
 - (Number of establishments)

The number of establishments recorded an increase in most industries excluding 'Arts, Sports and Recreation Related Services' (-0.4%). 'Sewerage, Waste Management, Materials Recovery and Remediation Activities', 'Information and Communications' and 'Human Health and Social Work Activities' grew by 6.7 percent, 5.6 percent and 3.9 percent, respectively.
 - (Number of workers)

The number of workers recorded an increase in all industries. 'Business Facilities Management and Business Support Services', 'Human Health and Social Work Activities' and 'Information and Communications' rose by 9.1 percent, 7.9 percent and 5.9 percent, respectively.
- The annual sales amounted to 1,440 trillion won in 2013, which increased by 0.8 percent (or 12 trillion won) from 2012. The annual sales per establishment recorded 549 million won in 2013, which dropped by 0.9 percent (or 5 million won) from 2012.
 - (Annual sales)

'Wholesale and Retail Trade' fell by 0.5 percent. In the meantime, 'Human Health and Social Work Activities' and 'Information and Communications' rose by 7.1 percent and 3.6 percent, respectively.
 - (Annual sales per establishment)

'Sewerage, Waste Management, Materials Recovery and Remediation Activities', 'Wholesale and Retail Trade' and 'Information and Communications' dropped by 5.9 percent, 2.4 percent and 1.9 percent, respectively.
- The number of franchisees (excluding 'Education') was 151 thousand in 2013, which rose by 2.7 percent (or 4 thousand) from 2012.
 - (Number of workers)

The number of workers in franchisees was 511 thousand persons in 2013, which increased by 5.2 percent (or 25 thousand persons) from 486 thousand persons in 2012.
 - (Annual sales)

The annual sales of franchisees totaled 37.6 trillion won in 2013, which rose by 6.1 percent (or 2.2 trillion won) in 2012.

< Major indicators of the service sector and franchisees >

	2012	2013	Change	Percent change (%)
■ Number of establishments (thousand establishments)	2,578	2,625	47	1.8
■ Number of workers (thousand persons)	9,772	10,232	460	4.7
■ Annual sales (trillion won)	1,428	1,440	12	0.8
Annual sales per establishment (million won)	554	549	-5	-0.9
■ Annual sales of franchisees (trillion won)	35.4	37.6	2.2	6.1