



Preliminary Results of the Service Industry Survey in 2018

◇ In 2018, the number of establishments, the number of workers and annual sales of the Service Industry recorded an increase compared to 2017.

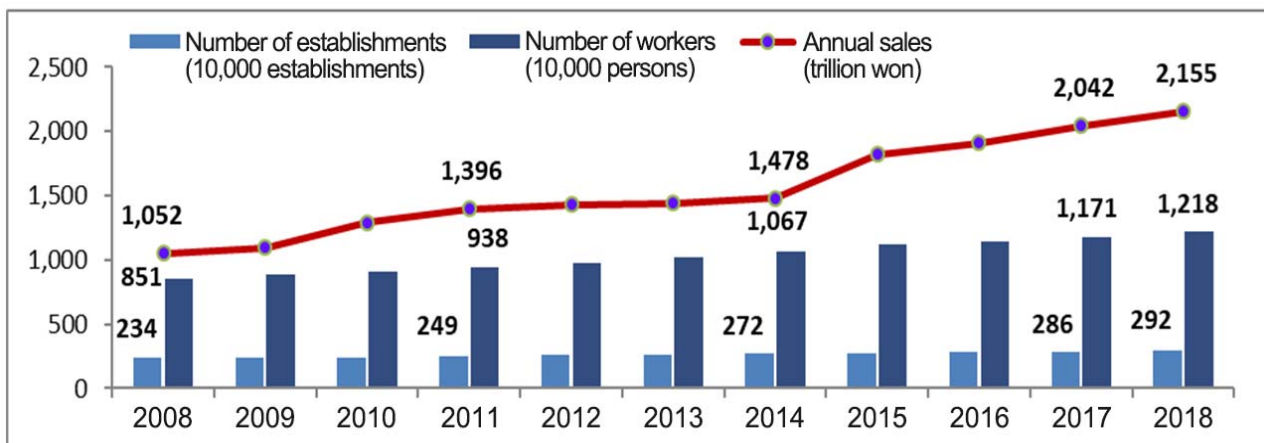
- This increase was driven by the favorable trend in 'Renting of Motor Vehicles', 'Travel Agency Activities', 'Welfare Service Centers', 'Advertising Agencies', 'Activities of Management Consultancy', 'Convenience Stores' and 'Coffee Shops'.

□ In 2018, the number of establishments in the Service Industry (11 industry sections) was 2.921 million establishments, which rose by 2.1% from 2017. The number of workers was 12.18 million persons, which grew by 4.0% from 2017.

< Major indicators of the Service Industry for the past decade >

(Unit: 10,000 establishments, 10,000 persons, trillion won, %)

Classification	2008	2011	2014	2017	2018	Year-on-year (2018 / 2017)	Annual average percent change (2008~2018)
Number of establishments	234	249	272	286	292	2.1	2.2
Number of workers	851	938	1,067	1,171	1,218	4.0	3.7
Annual sales	1,052	1,396	1,478	2,042	2,155	5.6	7.4



○ (Number of establishments)

The number of establishments recorded a year-on-year increase in all industries including 'Professional, Scientific and Technical Activities' (7.4%), 'Real Estate Activities' (5.3%) and 'Water Supply; Sewage, Waste Management, Materials Recovery' (5.2%).

< Number of establishments by industry >

(Unit: each, %)

By industry	2017	2018	Compo- sition	Change	Percent change
Service Industry (11 industry sections)	2,862,642	2,921,482	100.0	58,840	2.1
Water Supply; Sewage, Waste Management, Materials Recovery	8,533	8,974	0.3	441	5.2
Wholesale and Retail Trade	1,022,739	1,027,392	35.2	4,653	0.5
Accommodation and Food Service Activities	747,577	766,409	26.2	18,832	2.5
Information and Communication	37,870	39,041	1.3	1,171	3.1
Real Estate Activities	152,083	160,068	5.5	7,985	5.3
Professional, Scientific and Technical Activities	94,577	101,601	3.5	7,024	7.4
Business Facilities Management and Business Support Services; Rental and Leasing Activities	68,177	70,559	2.4	2,382	3.5
Education	162,725	167,435	5.7	4,710	2.9
Human Health and Social Work Activities	145,909	146,617	5.0	708	0.5
Arts, Sports and Recreation Related Services	118,797	121,669	4.2	2,872	2.4
Membership Organizations, Repair and Other Personal Services	303,655	311,717	10.7	8,062	2.7

○ (Number of workers)

The number of workers recorded a year-on-year increase in all industries including 'Arts, Sports and Recreation Related Services' (6.1%), 'Human Health and Social Work Activities' (6.1%) and 'Professional, Scientific and Technical Activities' (5.8%).

< Number of workers by industry >

(Unit: person, %)

By industry	2017	2018	Compo- sition	Change	Percent change
Service Industry (11 industry sections)	11,714,064	12,179,968	100.0	465,904	4.0
Water Supply; Sewage, Waste Management, Materials Recovery	103,413	108,927	0.9	5,514	5.3
Wholesale and Retail Trade	3,173,320	3,251,775	26.7	78,455	2.5
Accommodation and Food Service Activities	2,214,879	2,327,028	19.1	112,149	5.1
Information and Communication	482,664	507,551	4.2	24,887	5.2
Real Estate Activities	504,790	520,419	4.3	15,629	3.1
Professional, Scientific and Technical Activities	643,424	680,689	5.6	37,265	5.8
Business Facilities Management and Business Support Services; Rental and Leasing Activities	1,168,096	1,188,422	9.8	20,326	1.7
Education	590,093	612,779	5.0	22,686	3.8
Human Health and Social Work Activities	1,782,672	1,891,010	15.5	108,338	6.1
Arts, Sports and Recreation Related Services	416,781	442,193	3.6	25,412	6.1
Membership Organizations, Repair and Other Personal Services	633,932	649,175	5.3	15,243	2.4

- The annual sales totaled 2,155 trillion won in 2018, which increased by 5.6% from 2017.
- The annual sales recorded a year-on-year increase in all industries. 'Business Facilities Management and Business Support Services; Rental and Leasing Activities' (11.2%) showed the highest increase, which was followed by 'Human Health and Social Work Activities' (8.7%) and 'Professional, Scientific and Technical Activities' (7.8%).

< Annual sales by industry >

(Unit: billion won, %)

By industry	2017	2018	Compo- sition	Change	Percent change
Service Industry (11 industry sections)	2,041,511	2,155,326	100.0	113,815	5.6
Water Supply; Sewage, Waste Management, Materials Recovery	24,651	25,982	1.2	1,331	5.4
Wholesale and Retail Trade	1,233,442	1,291,843	59.9	58,401	4.7
Accommodation and Food Service Activities	141,223	151,825	7.0	10,602	7.5
Information and Communication	107,188	113,347	5.3	6,159	5.7
Real Estate Activities	128,665	134,381	6.2	5,716	4.4
Professional, Scientific and Technical Activities	81,044	87,389	4.1	6,345	7.8
Business Facilities Management and Business Support Services; Rental and Leasing Activities	79,998	88,926	4.1	8,928	11.2
Education	31,923	33,092	1.5	1,169	3.7
Human Health and Social Work Activities	128,312	139,472	6.5	11,160	8.7
Arts, Sports and Recreation Related Services	48,233	50,760	2.4	2,527	5.2
Membership Organizations, Repair and Other Personal Services	36,834	38,308	1.8	1,474	4.0

- The annual sales per establishment recorded 738 million won in 2018, which grew by 3.4% from 2017. The annual sales per worker recorded 177 million won in 2018, which grew by 1.5% from 2017.

< Annual sales per establishment and worker >

(Unit: million won, %)

By industry	Annual sales per establishment			Annual sales per worker		
	2017	2018	Percent change	2017	2018	Percent change
Service Industry (11 industry sections)	713	738	3.4	174	177	1.5
Water Supply; Sewage, Waste Management, Materials Recovery	2,889	2,895	0.2	238	239	0.1
Wholesale and Retail Trade	1,206	1,257	4.3	389	397	2.2
Accommodation and Food Service Activities	189	198	4.9	64	65	2.3
Information and Communication	2,830	2,903	2.6	222	223	0.6
Real Estate Activities	846	840	-0.8	255	258	1.3
Professional, Scientific and Technical Activities	857	860	0.4	126	128	1.9
Business Facilities Management and Business Support Services; Rental and Leasing Activities	1,173	1,260	7.4	68	75	9.3
Education	196	198	0.7	54	54	-0.2
Human Health and Social Work Activities	879	951	8.2	72	74	2.5
Arts, Sports and Recreation Related Services	406	417	2.8	116	115	-0.8
Membership Organizations, Repair and Other Personal Services	121	123	1.3	58	59	1.6

< Major indicators of the Service Industry >

Classification	2016	2017	2018	Change	
				Change	Percent change (%)
▪ Number of establishments (1,000 establishments)	2,801	2,863	2,921	59	2.1
▪ Number of workers (1,000 persons)	11,430	11,714	12,180	466	4.0
▪ Annual sales (trillion won)	1,900	2,042	2,155	114	5.6
Annual sales per establishment (million won)	678	713	738	25	3.4
Annual sales per worker (million won)	166	174	177	3	1.5