



Preliminary Results of the Service Industry Survey in 2019

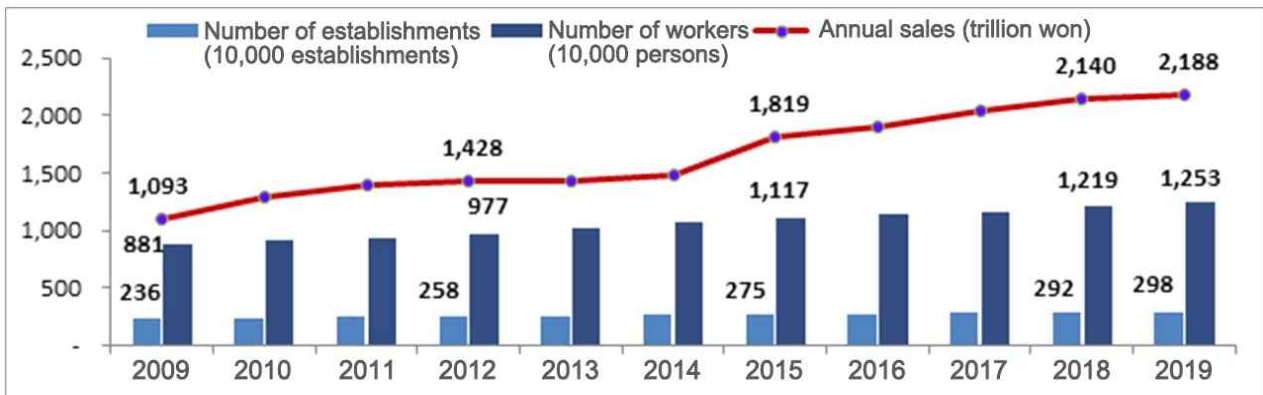
◇ In 2019, the number of establishments, the number of workers and the annual sales of the Service Industry rose by 1.9%, 2.8% and 2.2%, respectively, from 2018.

- 'Human Health and Social Work Activities', 'Accommodation and Food Service Activities' and 'Information and Communication' showed a year-on-year increase in annual sales.

< Major indicators of the Service Industry for the past decade >

(Unit: 10,000 establishments, 10,000 persons, trillion won, %)

Classification	2009	2012	2015	2018	2019	Percent change	Annual average
							percent change (2009~2019)
Number of establishments	236	258	275	292	298	1.9	2.4
Number of workers	881	977	1,117	1,219	1,253	2.8	3.6
Annual sales	1,093	1,428	1,819	2,140	2,188	2.2	7.2



□ In 2019, the number of establishments in the Service Industry was 2.977 million establishments, which rose by 1.9% from 2018. The number of workers was 12.53 million persons, which grew by 2.8% from 2018.

○ (Number of establishments)

The number of establishments recorded a year-on-year increase in all industries. In particular, 'Accommodation and Food Service Activities' (19,349 establishments ↑) recorded the highest increase in the number of establishments, which was followed by 'Real Estate Activities' (8,412 establishments ↑), 'Membership Organizations, Repair and Other Personal Services' (6,292 establishments ↑), 'Professional, Scientific and Technical Activities' (5,330 establishments ↑) and 'Education' (4,200 establishments ↑).

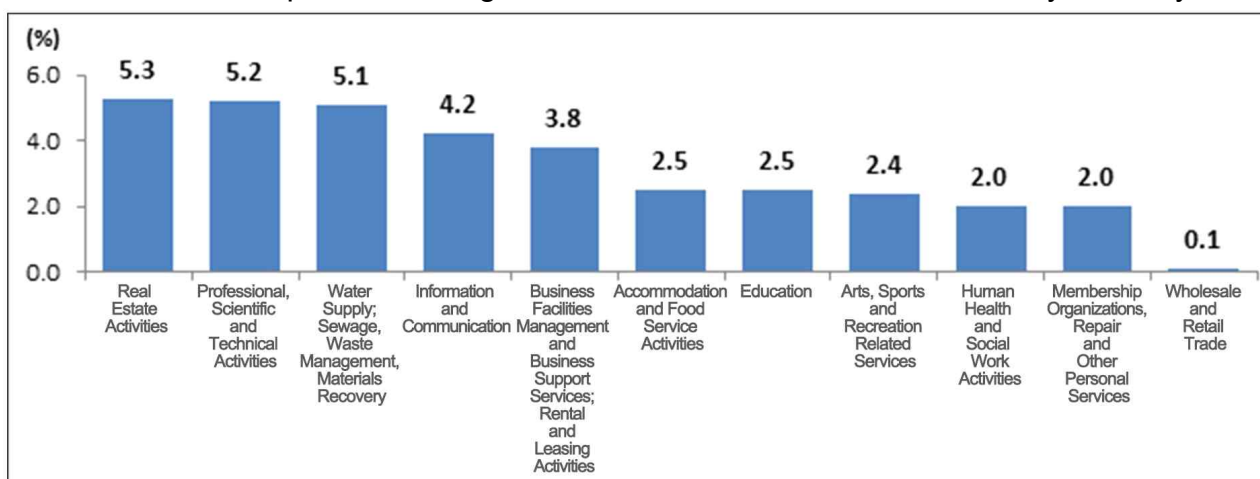
- Compared to 2018, 'Real Estate Activities' showed the highest year-on-year increase rate of 5.3%, which was followed by 'Professional, Scientific and Technical Activities' (5.2%), 'Water Supply; Sewage, Waste Management, Materials Recovery' (5.1%) and 'Information and Communication' (4.2%).

< Number of establishments by industry >

(Unit: each, %)

By industry	2018	2019	Compo- sition	Change	Percent change
Water Supply; Sewage, Waste Management, Materials Recovery	8,972	9,426	0.3	454	5.1
Wholesale and Retail Trade	1,027,109	1,027,693	34.5	584	0.1
Accommodation and Food Service Activities	766,315	785,664	26.4	19,349	2.5
Information and Communication	39,036	40,667	1.4	1,631	4.2
Real Estate Activities	160,152	168,564	5.7	8,412	5.3
Professional, Scientific and Technical Activities	101,552	106,882	3.6	5,330	5.2
Business Facilities Management and Business Support Services; Rental and Leasing Activities	70,542	73,252	2.5	2,710	3.8
Education	167,371	171,571	5.8	4,200	2.5
Human Health and Social Work Activities	147,452	150,467	5.1	3,015	2.0
Arts, Sports and Recreation Related Services	121,639	124,565	4.2	2,926	2.4
Membership Organizations, Repair and Other Personal Services	311,676	317,968	10.7	6,292	2.0

< Rank of the percent change in the number of establishments by industry >



○ (Number of workers)

The number of workers recorded a year-on-year increase in all industries. In particular, 'Human Health and Social Work Activities' (129 thousand persons↑) recorded the highest increase in the number of workers, which was followed by 'Accommodation and Food Service Activities' (58 thousand persons↑), 'Professional, Scientific and Technical Activities' (37 thousand persons↑) and 'Wholesale and Retail Trade' (35 thousand persons↑).

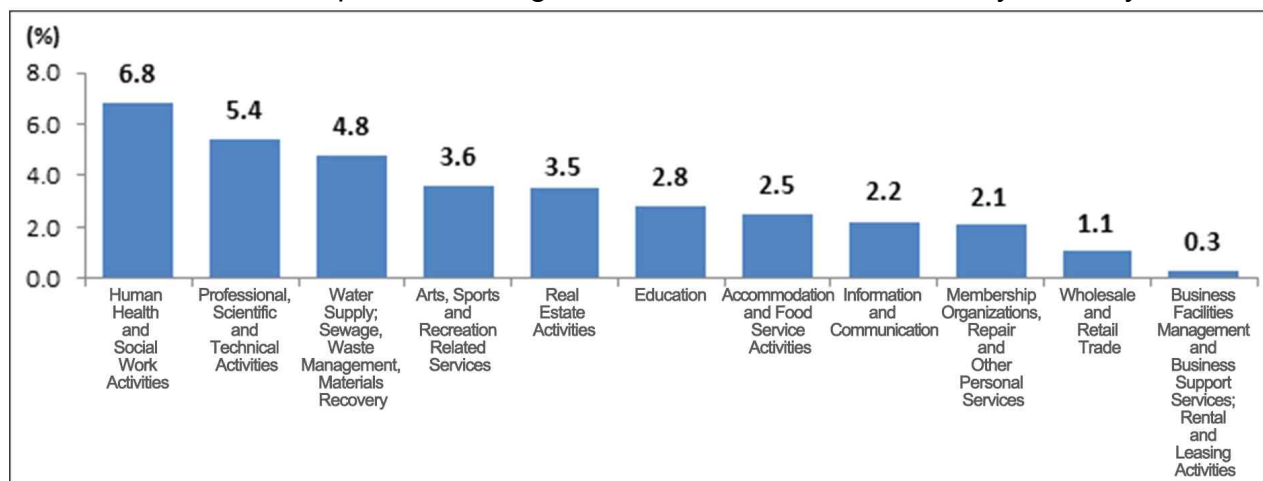
- Compared to 2018, 'Human Health and Social Work Activities' showed the highest year-on-year increase rate of 6.8%, which was followed by 'Professional, Scientific and Technical Activities' (5.4%) and 'Water Supply; Sewage, Waste Management, Materials Recovery' (4.8%).

< Number of workers by industry >

(Unit: person, %)

By industry	2018	2019	Compo- sition	Change	Percent change
Service Industry (11 industry sections)	12,188,778	12,532,880	100.0	344,102	2.8
Water Supply; Sewage, Waste Management, Materials Recovery	108,906	114,099	0.9	5,193	4.8
Wholesale and Retail Trade	3,250,867	3,285,866	26.2	34,999	1.1
Accommodation and Food Service Activities	2,326,716	2,384,933	19.0	58,217	2.5
Information and Communication	507,529	518,610	4.1	11,081	2.2
Real Estate Activities	520,591	538,779	4.3	18,188	3.5
Professional, Scientific and Technical Activities	680,428	717,154	5.7	36,726	5.4
Business Facilities Management and Business Support Services; Rental and Leasing Activities	1,187,986	1,191,370	9.5	3,384	0.3
Education	612,531	629,767	5.0	17,236	2.8
Human Health and Social Work Activities	1,902,052	2,031,441	16.2	129,389	6.8
Arts, Sports and Recreation Related Services	442,046	458,053	3.7	16,007	3.6
Membership Organizations, Repair and Other Personal Services	649,126	662,808	5.3	13,682	2.1

< Rank of the percent change in the number of workers by industry >



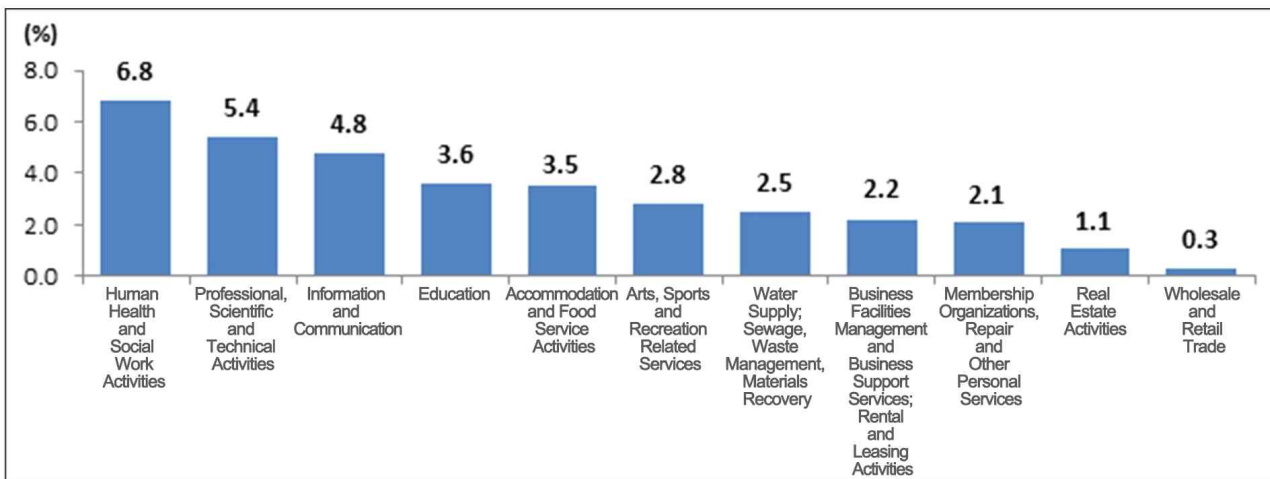
- The annual sales totaled 2,188 trillion won in 2019, which increased by 2.2% from 2018.
- The annual sales recorded a year-on-year increase in all industries. 'Human Health and Social Work Activities' (10 trillion won↑) showed the highest year-on-year increase, which was followed by 'Accommodation and Food Service Activities' (8 trillion won↑), 'Information and Communication' (7 trillion won↑) and 'Professional, Scientific and Technical Activities' (6 trillion won↑).
- Compared to 2018, 'Human Health and Social Work Activities' showed the highest year-on-year increase rate of 7.3%, which was followed by 'Professional, Scientific and Technical Activities' (7.0%), 'Information and Communication'(6.3%) and 'Education' (5.9%).

< Annual sales by industry >

(Unit: billion won, %)

By industry	2018	2019	Compo- sition	Change	Percent change
Water Supply; Sewage, Waste Management, Materials Recovery	26,000	27,044	1.2	1,044	4.0
Wholesale and Retail Trade	1,281,923	1,286,631	58.8	4,708	0.4
Accommodation and Food Service Activities	151,639	159,445	7.3	7,806	5.1
Information and Communication	113,353	120,446	5.5	7,093	6.3
Real Estate Activities	129,570	131,730	6.0	2,160	1.7
Professional, Scientific and Technical Activities	87,480	93,563	4.3	6,082	7.0
Business Facilities Management and Business Support Services; Rental and Leasing Activities	87,818	91,019	4.2	3,200	3.6
Education	33,144	35,113	1.6	1,970	5.9
Human Health and Social Work Activities	140,292	150,523	6.9	10,231	7.3
Arts, Sports and Recreation Related Services	50,970	53,287	2.4	2,317	4.5
Membership Organizations, Repair and Other Personal Services	37,978	38,985	1.8	1,007	2.7

< Rank of the percent change in annual sales by industry >



- The annual sales per establishment recorded 735 million won in 2019, which grew by 0.4% from 2018.

< Annual sales per establishment by industry>

(Unit: million won, %)

By industry	Annual sales per establishment			
	2018	2019	Change	Percent change
Service Industry (11 industry sections)	732	735	3	0.4
Water Supply; Sewage, Waste Management, Materials Recovery	2,898	2,869	-29	-1.0
Wholesale and Retail Trade	1,248	1,252	4	0.3
Accommodation and Food Service Activities	198	203	5	2.5
Information and Communication	2,904	2,962	58	2.0
Real Estate Activities	809	781	-28	-3.5
Professional, Scientific and Technical Activities	861	875	14	1.6
Business Facilities Management and Business Support Services; Rental and Leasing Activities	1,245	1,243	-2	-0.2
Education	198	205	7	3.5
Human Health and Social Work Activities	951	1,000	49	5.2
Arts, Sports and Recreation Related Services	419	428	9	2.1
Membership Organizations, Repair and Other Personal Services	122	123	1	0.8

< Major indicators of the Service Industry >

Classification	2017	2018	2019	Change	
				Change	Percent change (%)
▪ Number of establishments (1,000 establishments)	2,863	2,922	2,977	55	1.9
▪ Number of workers (1,000 persons)	11,714	12,189	12,533	344	2.8
▪ Annual sales (trillion won)	2,042	2,140	2,188	48	2.2
Annual sales per establishment (million won)	713	732	735	3	0.4